RESOURCE · INTAKE FORM

CROSS-BORDER TRADE FACILITATION

Fraud Prevention
& Official Communication Notice

A public notice to help buyers, suppliers, partners, and stakeholders verify legitimate communication channels and identify fraud warning signs before sending money, documents, or transaction instructions. The official website contact page and the verified contacts listed in this notice are the primary source of truth for communication with Rumali Supreme Company Ltd.

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"We Build Relationships, Not Barriers."

What's in this form

Nine sections plus risk notes, disclaimer, and submission reminder. The cover and contents are not part of the notice itself — sections 1–9 explain how to verify official channels, recognise fraud warning signs, and act when something looks suspicious. Read this notice before sending funds, documents, or transaction instructions to anyone claiming to represent Rumali Supreme.

i How to use this form

Share this notice with anyone in your team who handles payments, documents, or supplier communication on behalf of your company. When in doubt, always pause the transaction, verify the contact through a second official channel, and confirm the beneficiary name, bank account, invoice, and purpose in writing before acting.

1 Purpose & Scope

This notice helps buyers, suppliers, partners, and stakeholders verify legitimate communication channels and identify fraud warning signs before sending money, documents, or transaction instructions.

The official website contact page and the verified contacts listed in this notice should be treated as the primary source of truth for communication with Rumali Supreme Company Ltd.

Our goal is to reduce the risk of:

- Impersonation and fake mandates.
- Forged documents and advance-fee fraud.
- Payment diversion and unauthorized account changes.
- Unofficial communication in trade discussions.

2 Official Communication Channels

Rumali Supreme communicates only through the channels listed below. Any similar-looking domain, spelling variation, or alternative email address should be treated as unverified until confirmed through an official company channel.

✓ Verified channels

- Website — rumalisupremegroup.com
- Email — info@rumalisupremegroup.com
- WhatsApp — +86 159 1430 7270; +86 181 0250 2359
- Formal written correspondence on Rumali Supreme Company Ltd letterhead.

Rumali Supreme Company Ltd only recognises the website, email addresses, and WhatsApp numbers listed in this notice or published on the official website contact page.

3 Never Trust These Sources

! Never trust — treat as unverified until confirmed

- Social media direct messages claiming to represent Rumali Supreme Company Ltd.
- Messaging-only contacts, including Telegram, Signal, or unofficial WhatsApp numbers not listed on the official website.
- Emails from free domains such as Gmail, Yahoo, or Outlook claiming to be Rumali Supreme Company Ltd staff.
- Emails from lookalike domains, misspelled domains, extra-letter domains, or unofficial variations of Rumali Supreme's name.
- Screenshots, forwarded messages, copied letterheads, stamps, signatures, company chops, WhatsApp profile photos, logos, or third-party claims as proof of authority.
- Representatives who refuse to provide formal written confirmation through verified company channels.

4 Payment Safety — When NOT to Pay

Do not send money if any of the conditions below apply. Pause, verify, and confirm through a second official channel before paying.

! Do not send money if…

- The request comes through unverified channels (random WhatsApp numbers, social media DMs, unofficial email).
- The recipient is a personal account without prior written request through verified channels.
- You are asked to pay "logistics taxes," "clearance fees," "assay fees," or "facilitation fees" without formal documentation.
- Bank account details suddenly change mid-discussion, or the beneficiary name does not match the contracting party.
- You are pressured to pay before documentation review is complete.
- You are asked to pay to a third-party account, personal account, new account, or changed account before second-channel verification is completed.

5 When Payment to a Personal Account May Be Acceptable

Rumali Supreme may request payment to a designated personal account only if all four conditions below are met. If any one of them is missing, treat the request as unverified and pause before paying.

Verified channel request	The request is made through one of the verified channels listed in section 2.
Written documentation	The request is supported by written documentation — a formal invoice, engagement letter, or contract.
Clear purpose and amount	The payment purpose and amount are clearly stated in writing.

Independent second-channel verification	You have independently verified the request through a second verified channel (e.g. official email plus official WhatsApp).

If in doubt, pause and verify through a different official channel before paying.

6 Always Verify Before Paying

Before any payment is sent, the following checks should be completed. Each item is a minimum safeguard — missing one should be treated as a red flag.

✓ Always verify before paying

- Bank account name matches the contracting party exactly.
- Invoice details align with the formal written engagement.
- Payment instructions come through verified channels (see section 2).
- Written confirmation includes company registration details where applicable.
- Any new account, changed account, or changed payment instruction is confirmed through a second verified channel.
- Any changed payment instruction is treated as high-risk until confirmed through at least two verified channels.

7 Sensitive Document Protection

Do not submit the items below through public forms, social media, or unverified communication channels. If sensitive document review is required, Rumali Supreme Company Ltd will provide controlled and verified submission instructions through official company channels.

! Do not submit through public forms or unverified channels

- Passport scans or national ID copies.
- Bank statements, bank screenshots, or wallet details.
- Mining licenses, assay reports, or mineral transaction documents.
- Confidential contracts or commercial agreements.
- Passwords or authentication credentials.

8 Common Fraud Red Flags

Be cautious if you notice any of the following. One red flag alone is not proof of fraud, but several together should always trigger a pause and second-channel verification.

! Red flags to watch for

- Guaranteed supply, guaranteed profit, or risk-free transaction claims.
- Guaranteed gold, copper, coltan, lithium, or mineral allocation without independent verification.
- Fake mandate holders, agents, or brokers who refuse to provide written authority through official channels.
- Fake assay reports, fake refinery letters, fake ownership documents, or fake export documents.
- Requests for urgent security fees, assay fees, logistics fees, tax fees, or facilitation fees before formal review.
- Pressure to act urgently before documentation review or channel verification.
- Refusal to use official email, formal written engagement, or verified company channels.
- Inconsistent company names, addresses, signatures, stamps, logos, or document formats.
- Sudden changes to bank account details, beneficiary name, payment country, or payment instructions.
- A third party claims to represent Rumali Supreme Company Ltd without confirmation through official company channels.

9 Verification Protocol If You Suspect Fraud

Before sending money, documents, or transaction instructions, follow the seven steps below. Step 1 is always — pause.

1	**Pause.** — Pause the transaction immediately. Do not send money, documents, passwords, IDs, or payment instructions.
2	**Check the contact.** — Check whether the contact appears on the official website contact page or in section 2 of this notice.
3	**Verify through a second channel.** — Verify the request using a second official channel, such as official email plus official WhatsApp.
4	**Confirm the details.** — Confirm the beneficiary name, bank account, invoice, contract, company name, and transaction purpose.
5	**Reject pressure tactics.** — Reject pressure tactics, urgent deadlines, secrecy, or requests to bypass formal documentation.
6	**Save the evidence.** — Save evidence, including screenshots, phone numbers, emails, bank details, documents, and payment instructions.
7	**Report suspected fraud.** — Report suspected fraud through the official Rumali Supreme Company Ltd contact page.

Risk & Compliance Notes

! Risk & Compliance Notes

- Buyers, suppliers, and partners should independently verify legal, tax, customs, payment, and regulatory requirements before making transaction decisions.
- Fraud awareness helps reduce risk, but it does not replace legal, financial, compliance, or law-enforcement advice.

Disclaimer

DISCLAIMER

Rumali Supreme Company Ltd recommends verifying all communications, payment instructions, representatives, transaction documents, and bank details through official company channels before taking action.

This notice is provided for fraud awareness and general risk reduction only. It does not create a guarantee, legal opinion, financial advice, compliance approval, or law-enforcement determination.

Rumali Supreme Company Ltd is not responsible for losses caused by payments, documents, or transaction instructions sent through unofficial channels, impersonators, unverified third parties, or unconfirmed payment details.

→ Submission Reminder

Use the official Rumali Supreme Company Ltd Contact page, official company email, or WhatsApp number listed on the website contact section. Always verify official channels before sending documents, funds, or transaction instructions.

Rumali Supreme Company Ltd

We Build Relationships, Not Barriers.

www.rumalisupremegroup.com · Verify official channels before sending documents or funds.